Workshop: Technology-driven Knowledge Management in Public Administration


This workshop will provide a solid platform for ensuring knowledge transfer e.g. experiences, ideas and opinions between researchers and practitioners from science, economy and public administration. The contributions can address completed research questions, implementation strategies or realised projects. We are happy to accept both, contributions from the research sector (concepts, frameworks, etc.) and the presentation of practical experiences (with tools, procedures, examples for good practice, "lessons learned", etc.). At the workshop, current questions of technology-driven knowledge management in public administration will be discussed.

- Which concrete knowledge management application scenarios in public administrations are currenty implemented or scheduled?
- How can public administration benefit from knowledge management?
- Which new aspects and possibilities of knowledge management can be realised in public administration?
- How can knowledge be generated, networked and utilised in public administration through using newest knowledge management technologies?
- How can knowledge management be designed for citizen services?
- Current topics of knowledge management are knowledge evaluation, knowledge transfer, social networks, competence-networks and communities of practice. To which extent are these and further new topics relevant for public administration?
- Which strategies for national and regional knowledge management and which concrete methods of implementation exist or are imaginable?
- Which new questions concerning data protection and privacy must be considered when using tool-driven knowledge management?

Your contribution should deal with the above questions, but does not have to be limited to them. We are open to related issues and your special approach to these issues. Please note: Pure product presentations and just organisational-
administrational solutions are undesired. Therefore submissions from businesses will be accepted only in connection with a use case partner from public administration.

**Language:**

Though the conference language is German, contributions in English are very welcome.

**Important Dates:**

- March 17; 2008: Submission of contributions
- April 15; 2008: Notification of acceptance

The acceptance of papers will depend on their relevance, level of innovation and clarity of argumentation / presentation.

**Submission of Contributions:**

Please, submit your contributions (extended abstract, approx. 200 words) via e-mail to the organisation team of the workshop (josef.makolm@bmf.gv.at, silke.weiss@bmf.gv.at).

**Publication of Papers:**

It is possible to publish your workshop contribution in the conference proceedings of the Eastern European e|Gov Days 2008. If you are interested please contact Ms. Silke Weiß via e-mail (silke.weiss@bmf.gv.at).

**Programme-Committee:**

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