6th Eastern European eGovernment Days 2008 in Prague
23. – 25. April 2008
(April 22 and 25 – side workshops)

Jointly organised by:
Forum eGovernment / Austrian Computer Society (OCG) - (AT) and EPMA (CZ)

Under Auspices of
Mayor of the City of Prague
Minister of Interior

with kind support of Vysocina region (CZ)

Main commercial partner

Microsoft

ORGANISERS:
**Tuesday, 22nd April**  
Novotného Lávka 1, Prague 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:30 - 18:30</td>
<td>Workshops – Info at <a href="http://www.epma.cz">www.epma.cz</a></td>
</tr>
<tr>
<td>1.</td>
<td>Customer-centric public service provision</td>
</tr>
<tr>
<td>2.</td>
<td>1st eGov - Bus Workshop of &quot;Advanced eGovernment Information Service Bus&quot;</td>
</tr>
</tbody>
</table>

**Wednesday, 23rd April**  
Novotného Lávka 1, Prague 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30 - 9:00</td>
<td>Registration</td>
</tr>
<tr>
<td>9:00 - 9:30</td>
<td>Opening and welcome by co-organisers: EPMA (CZ), Forum eGovernment/OCG (AT)</td>
</tr>
<tr>
<td></td>
<td>Roland Traunmüller, Chair of Forum eGovernment/OCG (AT)</td>
</tr>
<tr>
<td></td>
<td>Pavel Bem, Prague Mayor (CZ)</td>
</tr>
<tr>
<td></td>
<td>Milos Vystrcil, President of Vysocina Region (CZ)</td>
</tr>
<tr>
<td>9:30 - 11:00</td>
<td>Plenary I – Transformational Government &amp; ICT</td>
</tr>
<tr>
<td></td>
<td>Chair and Keynote - Ivan Langer – Minister of Interior of the Czech Republic</td>
</tr>
<tr>
<td></td>
<td>Christian Rupp, Speaker of the Platform Digital Austria, Austria</td>
</tr>
<tr>
<td></td>
<td>Zoltan Somodi, State Secretary for Information Technology, Romania</td>
</tr>
<tr>
<td></td>
<td>Ina Gudele, Minister for Electronic Government Affairs, Latvia</td>
</tr>
<tr>
<td></td>
<td>Pavol Tarina, Government Plenipotentiary for Information Society, Slovakia</td>
</tr>
<tr>
<td></td>
<td>Moderator: Thomas M. Buchsbaum, Minster plenipotentiary, Austrian Federal Ministry for European and International Affairs, Chair of CAHDE/Council of Europe</td>
</tr>
<tr>
<td>11:00 - 11:30</td>
<td>Coffee break</td>
</tr>
<tr>
<td>11:30 - 13:00</td>
<td>Plenary II – Transformational Government &amp; ICT</td>
</tr>
<tr>
<td></td>
<td>Chair: Jan Fischer, President of the Czech National Statistical Office</td>
</tr>
<tr>
<td></td>
<td>Keynote - David Broster, Head of eGovernment Unit, DG INFSO, European Commission</td>
</tr>
<tr>
<td></td>
<td>Pavel Dvorak, Chairman of the Council, Czech Telecommunication Office (CZ)</td>
</tr>
<tr>
<td></td>
<td>Peter Hackl, Head of the Austrian Statistical Institute (AT)</td>
</tr>
<tr>
<td></td>
<td>Christoph Glauser, Co-founder and president of the Swiss Institute for applied argumentation research, IFAAR/JRC for the EC (CH)</td>
</tr>
<tr>
<td></td>
<td>Moderatorin: Maria Wimmer, University of Koblenz (DE) and DEMOnet (NoE on eParticipation)</td>
</tr>
<tr>
<td>13:00 - 14:30</td>
<td>Buffet lunch</td>
</tr>
</tbody>
</table>
### Plenary III – Transformational Government & ICT

**Chair:** Petr Pavlinec, Director of IT, Vysocina Region (CZ)
**Keynote – Arthur Winter** -Director General, DG for IT, Federal Ministry of Finance (AT)
**Jeremy Millard,** Danish Technological Institute (DK)
**Asta Thorleifsdottir, City of Reykjavik, Island (AC)**
**David Osimo,** JRC of the EC/IPTS, Sevilla (SE)

Moderator: Josef Makolm, Austrian Federal Ministry of Finance (AT)

### Session 1A: E-Government and Interoperability 1

**Chairing:** Bernhard Krabina, Competence centre for Public Management (AT)

**One Stop Government: A Literature Review**  
Ilias Trochidis, Efthimios Tambouris, Konstantinos Tarabanis

**Active Life-Event Portals by Example**  
Efthimios Tambouris, Mariusz Momotko, Marios Chatzidimitriou, Konstantinos Tarabanis

**LD-Cast: Local Development Cooperation Actions enabled by Semantic Technology**  
Alessandra Catapano, Alessandro Datri, Vedran Hrgovcic, Anca Daniela Ionita, Konstantinos Tarabanis

**Providing Public Services to Citizens at the National and Pan-European Level using Semantic Web Technologies: The SemanticGov Project**  
Nikos Loutas, Vassilios Peristeras, Konstantinos Tarabanis

### Session 1B: E-Participation 1

**Chairing:** Patries Kordelaar, University of Amsterdam (NL)

**User requirements for legislative eParticipation applications**  
Sabrina Scherer, Maria. A Wimmer, Elisabeth Diedrich

**E-Voting as Standard Software: Requirements**  
Alexander Prosser

**Evaluation perspectives and key criteria in eParticipation**  
Georg Aichholzer

**eParticipation in the European Institutions: an overview**  
Efraxia Dalakiouridou, Efthimios Tambouris, Konstantinos Tarabanis

**Quality, importance participation and approaches to evaluation of Public Administration Electronization**  
David Spacek
### Session 1C: EU-Projects 1

**Chairing:** Elena Vitkauskaite, Kaunas University of Technology (LT)

**From electronic government to innovative government, from best practices to models of participation**
- Flavia Marzano, Paolo Zocchi, Miranda Brugi

**EU-Pay: A Multi-Channel EU Wide Payment System**
- Julia Glidden, Paola Boscolo

**E-Government in Europe: Results and Perspectives from the eEurope Awards 2007**
- Roland Traunmüller, Christine Leitner

**Pim Project: Improving innovation in business processes management of Eastern Europe SMEs by using Qualified Process Innovation Managers**
- Tonia Mitsana

---

**Thursday, 24th April**

**Novotného Lávka 1, Prague 1**

### Session 2A: Environment & E-Government Integration 1

**Chairing:** Jiří Hřebíček, Masaryk University (CZ)

**Short introduction to eEnvironment**
- Jiří Hřebíček

**eGovernment and environmental protection in Austria**
- Wilhelm Vogel

**Integration of eGovernment services of the Czech Ministry of Environment**
- Jaroslav Ráček

**EnviKlik, Environmental Helpdesk and Knowledge Base**
- Jiří Hradec

**PortalU, an environmental information service for communal level in Lower Saxony**
- Thomas Pick

**eGovernment Working Group for Environmental Information in Austria (eGov AG UW-UI)**
- Hans-Jörg Krammer, Rudolf Legat

---

### Session 2B: E-Participation 2

**Chairing:** Roland Traunmüller, Johannes Kepler University Linz (AT)

**eParticipation and Web 2.0**
- Stamati Gkarali, Efthimios Tambouris, Konstantinos Tarabanis

**eParticipation as an important tool in political decision-making – Slovak case**
- Marek Skukan, Matus Dzuppa, Branislav Krsak

**Usability Evaluation as a Tool for Helping Citizens to eParticipate**
- Jitka Komarkova, Stanislava Simonova

**Analysis Model for Influencing Factors on E-Participation Procedures**
- Günther Lauer, Carl-Markus Piswanger, Wolfgang Zemlyak
## Session 2C: EU-Projects 2

**Chairing:** Sabrina Scherer, University of Koblenz (DE)

<table>
<thead>
<tr>
<th>Title</th>
<th>Authors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legislative process workflow model based on cases of Austrian, Greek and Lithuanian parliaments</td>
<td>Elena Vitkauskaitė, Gatautis Rimantas</td>
</tr>
<tr>
<td>Monitoring, Coordinating and Promoting the European Union eParticipation Projects and Initiatives: The MOMENTUM Project</td>
<td>Yannis Charalabidis, Daniel van Lerberghe</td>
</tr>
<tr>
<td>Transforming eGovernment in the EU: Towards a socially inclusive model</td>
<td>Evika Karamagioli</td>
</tr>
<tr>
<td>The SWEB Project: a trial of European Cooperation in applying SOA to crossborder M-Services</td>
<td>Silke Cuno</td>
</tr>
</tbody>
</table>

## Session 2D: E-Services 1

**Chairing:** Josef Makolm, Federal Ministry of Finance (AT)

<table>
<thead>
<tr>
<th>Title</th>
<th>Authors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic Document Archives of courts in Austria</td>
<td>Martin Schneider, Markus Schaffhauser</td>
</tr>
<tr>
<td>Democracy-Based Requirements for E-Government-Services</td>
<td>Norbert Gronau, Edzard Weber, Moreen Stein</td>
</tr>
<tr>
<td>eGovernment 2.0 – How can Government benefit from Web 2.0?</td>
<td>Soren Duus Ostergaard, Michael Hvass</td>
</tr>
<tr>
<td>Blogging as a democracy tool for Members of Parliament</td>
<td>Reima Suomi</td>
</tr>
</tbody>
</table>

**11:00 - 11:30** Coffee break

## Session 3A: Panel Discussion - E-Participation from the perspective of Government Executives/SIG of DEMOnet

**Chairing:** Maria A. Wimmer, University of Koblenz (DE)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Thomas Buchsbaum CAHDE/Council of Europe</td>
<td>John Shaddok Local Government Y&amp;H, UK</td>
</tr>
<tr>
<td>Asta Thorleifsdottir City of Reykjavik, Island</td>
<td>David Broster European Commission, DG INFSO</td>
</tr>
</tbody>
</table>
### Session 3B: E-Participation 3

**Chairing:** Evika Karamagioli, Gov2u (GR)

- **E-Participation in Lithuanian Representative Power**
  - Neringa Vegytė, Egle Malinauskiene, Rimantas Petrauskas

- **Constituency involvement through parliamentary back-office integration – Enterprise Content Management in particular**
  - André van der Meer, Peter Beyer

- **Youth e-Participation: A Case Study**
  - Peter Parycek

- **Usability participation as a tool for helping citizens to participate**
  - Daniel van Lerberghe, Laurence Roelants

### Session 3C: Overcoming the Interoperability Challenge in Local eGovernment Services/TERREGOV

**Chairing:** Norbert Benamou, Business Flow Consulting (FR)

- **Short introduction to TERREGOV**
  - Norbert Benamou, Emmanuel Orain

- **Representation of Semantics in an eGovernment Platform**
  - Claude Moulin, Jean-Paul Barthes, Fathia Bettahar

- **An online consulting facility to support regions in addressing interoperability organizational challenge**
  - Alain Busson, Alain Keravel

- **Semantic integration of social services on the basis of TERREGOV solution**
  - Anna Siemek, Dariusz Wozniak

### Session 3D: E-Services 2

**Chairing:** Nikos Loutas, University of Macedonia (GR)

- **Beyond isolated Legal Knowledge Based Systems: Rule-based Business Process Management**
  - Patries Kordelaar, Tom M. van Engers

- **602XML for European citizen**
  - Petr Pilin

- **Case study - „ Reengineering of the process of selection and employment of civil servants, based on e-services to citizens“**
  - Aleksandar Ugrinovski

- **Developing a business model for cross-border E-Services: the LD-Cast project**
  - Paolo Spagnoletti

### Lunch break

13:00 - 14:00
### Session 4A: Environment & E-Government Integration 2

**Chairing:** Rudolf Legat, Federal Environment Agency (AT)

- **CSIRT - Computer Security Incident Response Team**
  - Vaclav Sedláček

- **eEnvironment - an important service for the Slovak Republic**
  - Jiří Hřebíček

- **Federated eParticipation Systems on Environmental and Energy Issues**
  - Yannis Charalabidis

- **European eGovernment Training: Future Perspectives**
  - Frank Wilson, Tom van Engers, Rob Peters, Helle Zinner Henrikson

### Session 4B: E-Government & E-Taxation

**Chairing:** Silke Weiß, Federal Ministry of Finance (AT)

- **Electronic annual accounts - a further step in the interoperability strategy of the Austrian Tax Administration**
  - Erich Waldecker

- **The vision and development of the Tax Portal of the Czech taxation administration**
  - Jarmila Vocetková, Tomáš Hůlek, Pavel Rozsypal

- **New Benefits for Users of The Electronic Declaration System**
  - Eugenijus Soldatkovas

- **eGovernment in municipalities and regions**
  - Thomas Pick

### Session 4C: E-Government 1

**Chairing:**

- **eGovernance: Efficient Governance**
  - Jerker Torngren

- **Specifics of eGovernment applications and their complexity**
  - Zdeněk Struska, Martin Závodný

- **Vistas on the usage of advanced visual code technologies in future E-Government**
  - Patrik Hitzelberger

- **Information Resources of the Czech Statistical Office**
  - Petra Kuncová
### Session 4D: E-Procurement

**Chairing:** Efthimios Tambouris, University of Macedonia (GR)

- **Conceptual Definition of Interaction Process Patterns for eGovernment**
  - Daniel Schmidt, Ansgar Mondorf, Jörg Ziemann

- **eProcurement support in the BRITE Project: The ontology-based composition of a Common Business Dossier**
  - Ansgar Mondorf, Piero Milani, Maria Wimmer

- **PEPPOL - Interoperable Public eProcurement in the EU**
  - Josef Makolm, Claudia Bachkönig, Peter Sonntagbauer

- **SAKE (Semantic-enabled Agile Knowledge-based eGovernment)**
  - Anna Siemek, Dariusz Wozniak

### 15:30 - 16:00  
**Coffee break**

### Session 5A: PEARDROP – Promoting Digital Business Ecosystems/Transfer-East

**Chairing:** Dagmar Vranova/Peter Druga, EPMA (CZ)

- **DBE Concept and PEARDROP project**
  - Silvia Favret

- **Understanding Digital Business Ecosystem for regional development in NMS**
  - Dagmar Vranova, Ales Pekárek

- **DBE Experiences & Local eGovernment**
  - Francois Gilbert Aquitaine

- **TRANSFER EAST Project: eGovernment to Business**
  - Simona Cigliano

- **Know-how Transfer for G2B services in new member states**
  - Peter Druga, Petr Kofán

- **URM concept for sharing information inside of communities**
  - Karel Charvat

### 16:00 - 18:00  
**Coffee break**

### Session 5B: Semantic Technology

**Chairing:** Patrick Hitzelberger, Public Research Center-Gabriel Lippmann (LU)

- **DYONIPOS – Efficient and Effective Knowledge Management: Science and Research Hand in Hand**
  - Silke Weiß, Josef Makolm, Doris Reisinger

- **SEGOF: Semantic E-Governemnt Forms**
  - Bernd Stadlhofer, Peter Salhofer

- **Semantic Help: A New Support Paradigm for Citizens and Businesses**
  - Silke Weiß, Josef Makolm, Doris Reisinger

- **A Semantic WIKI on cooperation in Public Administration**
  - Bernhard Krabina

- **Coalescence of citizens’ and Administrative Approaches to Public Services – eGoverment Empowered by Semantic Technologies**
  - Anna Simek, Magdalena Sroga, Jakub Staniewicz
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Details</th>
</tr>
</thead>
</table>
| 16:00 - 18:00| **Session 5C: E-Government 2** | Chairing: Erich Waldecker, Federal Ministry of Finance (AT)  
Barriers and drivers of eCustoms implementation: Never mind IT  
Helle Zinner Henriksen, Boriana Rukanova  
One stop eGovernment for Small and Medium-sized Enterprises (SME): A Framework for Integration and Virtualization of Public services  
Frank Hogebe, Wilfried Kruse, Markus Nüttgens  
European-wide eCustoms trends and resulting challenges for customs authorities  
Anita Hamacher  
Toward the building some methodics of understanding and improvement E-Government  
Oleksandr Makarenko  
Differences of regulation – payment systems in broader and narrower sense of the word  
Libor Kyncl |
| 16:00 - 18:00| **Session 5D: E-Services 3** | Chairing: Rimantas Petrauskas, Mykolas Romeris University (LT)  
Practical application GIS in electronic services  
Eugene Samorodov  
Search optimization supported by ontology  
Matej Stefanik  
One-to-One e-Learning Transformation in Education: A Case Study in Turkey  
Ali Arifoğlu et.al.  
Formalization of the contacts  
Gennadiy Poveshchenko  
Identity Management in a cross boarder e-services environment: the LD-CAST case  
Paolo Spagnoletti, Stefano Za |

**Friday, 25th April**  
Novotného Lávka 1, Prague 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Workshop</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00 - 12:45</td>
<td><strong>Workshop</strong></td>
<td>PEARDROP - Digital Business Ecosystem: an opportunity for regional development</td>
</tr>
<tr>
<td>Time</td>
<td>Session 6A: E-Government &amp; Interoperability 2</td>
<td></td>
</tr>
<tr>
<td>------------</td>
<td>-----------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>09:00 - 11:00</td>
<td>Chairing: Peter Reichstädtler, Austrian Federal Chancellery (AT)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Microsoft EMEA</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Daniel Maly</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Housing subventions in Slovenia: Experience from the second year</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bojan Cestnik, A. Kern</td>
<td></td>
</tr>
<tr>
<td></td>
<td>An Open Service Platform for Distributed Sensor Networks</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Paolo Burzacca, Flavio Corradini, Fausto Marcantoni, Alberto Polzonetti, Oliviero Riganelli</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Central Portal of Public Administration</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Michal Ohrablo</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Session 6B: Security &amp; Identity</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00 - 11:00</td>
<td>Chairing: Oliver Jorns, Telecommunications Research Center Vienna (AT)</td>
</tr>
<tr>
<td></td>
<td>Long-term preservation of electronic signed electronic documents</td>
</tr>
<tr>
<td></td>
<td>Vít Lidinský, Ivana Švarcová</td>
</tr>
<tr>
<td></td>
<td>Electronic Government and Transport Security</td>
</tr>
<tr>
<td></td>
<td>Aleksandr Stislavsky, Vitaly Tsygichko</td>
</tr>
<tr>
<td></td>
<td>The Digital Identity issues: One, Nobody, One Hundred Thousand</td>
</tr>
<tr>
<td></td>
<td>Miranda Brugi</td>
</tr>
<tr>
<td></td>
<td>A Transport Ticket System with Location and Privacy Protection</td>
</tr>
<tr>
<td></td>
<td>Oliver Jorns</td>
</tr>
<tr>
<td></td>
<td>Anonymous, liberal and user centric electronic identity supports citizen privacy protection in E-Government.</td>
</tr>
<tr>
<td></td>
<td>Libor Neumann</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Session 6C: E-Government 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00 - 11:00</td>
<td>Chairing: Aleksandar Ugrinoski, Agency for Civil Servants of R. Macedonia (MK)</td>
</tr>
<tr>
<td></td>
<td>Reinventing Public Service Delivery by Implementing the e-Citizens Charta</td>
</tr>
<tr>
<td></td>
<td>Matt Poelmans</td>
</tr>
<tr>
<td></td>
<td>Building regional e-government in Russia: strategies and implementation</td>
</tr>
<tr>
<td></td>
<td>Evgeny Stirin</td>
</tr>
<tr>
<td></td>
<td>Communicating ICT-based Change in the Public Sector A Theoretical Approach to an E-Government-Project in a Swiss Federal Department</td>
</tr>
<tr>
<td></td>
<td>Marianne Fraefel, Alessia C. Neuroni, Beat Estermann</td>
</tr>
<tr>
<td></td>
<td>On Line Police Station.</td>
</tr>
<tr>
<td></td>
<td>Valeri Mauro, Maurizio Masciopinto</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Closing</th>
</tr>
</thead>
<tbody>
<tr>
<td>11:00 - 12:30</td>
<td></td>
</tr>
</tbody>
</table>